

## CUMULATIVE MONTHLY MANAGEMENT REPORT INSPECTION SECTION

**MONTH:** JANUARY 2012

**YEAR:**

**NUMBER OF INSPECTORS ASSIGNED:** 30

**MANAGERS:** Brenda Thompson

TYPE	NUM	HOURS
SPECIAL	0	0.0
SYS TESTS	0	0.0

ENFORCEMENT		
CORRECTIONS	NOV	RED TAG
33	22	0

TYPE	HOURS
TRAINING	171.50
ADMIN	0.00
OVERTIME	37.00
LEAVE	596.25

INSPECTION AUDITS		CUSTOMER SERVICE	
No. of Insp. Audits	48	# of CS Feedback	19
Passing Audits	48	Excellent/ Good	19
% Passing	100%	% Passing	100%
Goal	90%	Goal	80%
<b>Actual vs Goal + / -</b>	<b>10%</b>	<b>Actual vs Goal + / -</b>	<b>20%</b>

RECOGNITION	
Written	2
Verbal	3

INSPECTION TIMELINESS			
On Time	% On Time	Goal	Actual vs Goal + / -
9239	98.81%	98%	0.81%

	COMM'L	RES'D'L	TOTAL	% TURN DOWNS
TOTAL COMPLETED BUILDING INSPECTIONS	1668	2935	4603	13%
TOTAL COMPLETED ELECTRICAL INSPECTIONS	1200	793	1993	12%
TOTAL COMPLETED PLUMBING INSPECTIONS	576	1123	1699	10%
TOTAL COMPLETED MECHANICAL INSPECTIONS	433	386	819	12%
TOTAL COMPLETED POOL INSPECTIONS	7	143	150	26%
TOTAL COMPLETED DEMOLITION	1	3	4	0%
TOTAL COMPLETED RIDES	0		0	0%
EXPIRED PERMITS NOTIFICATION			82	
<b>GRAND TOTAL OF INSPECTIONS</b>	<b>3885</b>	<b>5383</b>	<b>9350</b>	<b>12%</b>

AVERAGE DAILY COMPLETED INSPECTIONS	467.5
AVERAGE DAILY MANPOWER	26.3
AVERAGE COMPLETED INSPECTIONS PER MAN PER DAY	17.8
NUMBER OF WORK DAYS IN MONTH	20

Returned Tickets	111
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